

Three Minute Tech Tip - # 41
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The Archives are a great place to review regional and personal technology tips. Now we have added FAQs (Frequently Asked Questions) plus the ability to search our tech database.

TODAY'S TECH TIP: Access Our Wealth of Stored Knowledge

We have been writing and collecting Tech Tips for some time now. We created an archive page with all previous articles and descriptions, plus links to both the screen and printable versions. Recently we added even more resources for your reference.

Our Help Desk staff answers questions from regional associates on a daily basis. One thing they noticed is that some questions pop-up over and over again. Recently the staff compiled a list of Frequently Asked Questions and their solutions. We have created a separate page for you to review the simple solutions to common questions, and will continue to update this page as necessary.

The list of Tech Tips and FAQ answers grows larger all the time. If you don't feel like browsing through the list every time you have a question, try using the recently added search feature on the Archive page. This will help you to locate specific tips or questions using topic keywords.

You will notice two buttons to the left of this and every future Tech Tip article. These links will direct to the Archive and FAQ pages. You can also add a bookmark in your browser to easily find these two pages. First, open the page www.remax-nj.net/techtips/archive.html . Then in the Internet Explorer browser menu bar, click on Favorites, then Add to Favorites... . This will add the Archives page to your list of favorite pages. Finally, you can create a link right on your desktop. After opening the page, right-click on a blank part of the page and select Create Shortcut. A shortcut to the current page will be placed on your desktop.

The Regional Technical Support staff strives to keep everyone in the region educated on as much technology as possible. Take the time to review these valuable resources, and you can often prevent waiting for a telephone or e-mail response to a basic question.

Time's up! Gotta go.

As always, feel free to contact the regional helpdesk with any tech support question at help@remax-nj.net or (888) 54-REMAX.

Have suggestions for other Tech Tips? E-mail me.

Mark Schilling

Regional Technical Support

<mailto:markschilling@remax.net>